



Homeowner Questionnaire

Many considerations go into choosing a home heating/cooling or water-heating system and installer. Your answers to the questions below will help your community coach provide advice.

Your name(s): _____

Your address: _____

Best phone no.: _____

Date: _____

1. Do you seek assistance with home heating/cooling, water heating, or both?
2. What is your current home heating fuel (gas,oil,propane,electricity,other)?
3. Is the same fuel used to heat your hot water (same, or state fuel if different)?
4. How old is your current heating system?
5. How is heat distributed in your house (air ducting, hot water radiators or baseboards, radiant floors, steam radiators, other)?
6. Does your home currently have central air conditioning? (Y/N)
If so, what is the rated capacity (BTUs or tons) of your current system? How old is it?
7. What temperature do you typically set your thermostat: Winter? Summer?
Do you use a temperature setback program in the winter (Y/N)?
8. What comfort issues currently exist? (e.g. uneven heat distribution, drafts, etc.)
9. What year was your house built? Additions/renovations?
10. How many square feet of heated/cooled area does your house have?
11. Is replacing your current home heating/cooling or water-heating system an urgent need because your current system is inoperative or requires costly repairs?
12. Has your house had a MassSave or other energy audit?
If so, when was the most recent audit?
13. How many years do you plan to stay in this house?
14. Do you have heating fuel bills showing delivery dates and amounts from one or more recent years? (Y/N) If so, are you willing to share this information with your coach? (Y/N)

Continued on the next page.



15. Please give a 1-5 rating to each of the following decision factors, with 1 most important, 5 least important:

- Adding air conditioning to my house
- Reducing my house's carbon footprint
- Minimizing initial cost of installing a new system
- Minimizing ongoing energy costs
- Minimizing changes to the aesthetics of my home.
- Other (write in)

16. Any other guidance that you would like to provide?